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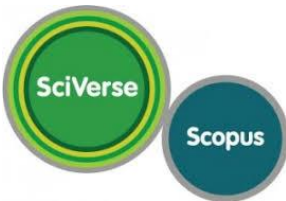
# **2017 International Conference on Sustainable Information Engineering and Technology (SIET)**

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## **Sentiment Analysis of Customer Engagement on Social Media in Transport Online**

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## Schedule

### Friday, November 24th, 2017-CONFERENCE

Time	Event	Event Details	Rooms
07.30-08.30	Registration		
08.30-08.35	Opening Ceremony	Opening by MC	Panderman 1
08.35-08.40		Opening speech from the General Chair of Filkom Conferences (SIET, ISYG, SENTRIN) 2017, Gembong Edhi Setyawan, S.T., M.T.	
08.40-08.45		Opening speech from the Dean of Faculty of Computer Science, Universitas Brawijaya (Wayan Firdaus Mahmudy , S.Si, M.T, Ph.D.)	
08.45-09.45	Keynote Speech I	Prof. Deron Liang from National Central University, TW	
09.45-09.50		Ceremonial gift, from the Dean of Faculty of Computer Science, Universitas Brawijaya to Prof. Deron Liang	
09.50-09.55		SIET, ISYG, SENTRIN Photo Session	
09.55-10.15	Coffee Break		
10.15-11.15	Keynote Speech II	Assoc. Prof. Lukito Edi Nugroho from Universitas Gajah Mada, ID	Panderman 1
11.15-13.30	Lunch		
13.30-15.15	Parallel Session I	Six parallel sessions of SIET, ISYG and SENTRIN	Panderman 1, Panderman 2 for SENTRIN Mantra, Anjasmoro, Executive Lounge, Arjuna Hall for SIET and ISYG
15.15-15.30	Coffee Break		
15.30-17.10	Parallel Session II	Six parallel sessions of SIET, ISYG and SENTRIN	Panderman 1, Panderman 2 for SENTRIN Mantra, Anjasmoro, Executive Lounge, Arjuna Hall for SIET and ISYG

**Saturday, November 25th, 2017-CONFERENCE**

<b>Time</b>	<b>Event</b>	<b>Event Details</b>	<b>Rooms</b>
07.30-08.00	Registration		
08.00-09.00	Keynote Speech III	<b>Prof. Norman Bin Mariun</b> from Universiti Putra Malaysia, MY	Panderman 1
09.00-09.15	Coffee Break		
09.15-10.15	Keynote Speech IV	<b>D.Sc. Fatwa Ramdani,</b> <b>S.Si., M.Sc.,</b> from Universitas Brawijaya, ID	Panderman 1
10.15-12.00	Parallel Session III	Six parallel sessions of SIET	Panderman 1, Panderman 2, Mantra, Anjasmoro, Executive Lounge, Arjuna Hall for SIET
12.00-13.00	Lunch		
13.00-14.45	Parallel Session IV	Six parallel sessions of SIET	Panderman 1, Panderman 2, Mantra, Anjasmoro, Executive Lounge, Arjuna Hall for SIET
14.45-15.00	Coffee Break		
15.00-16.45	Parallel Session V	Five parallel sessions of SIET	Panderman 1, Panderman 2, Mantra, Anjasmoro, Executive Lounge, Arjuna Hall for SIET
17.00-17.15	Closing Ceremony (Awards Announcement and Photo Session)	Awards Announcement and Closing remarks	Panderman 1